

Privacy policy

At Mill Street Chocolate we take your privacy seriously and only want to collect the information we need to serve you as best we can. If you have any concerns please get in touch with us.

Your personal data will be used to provide the information, goods and services offered through our website to you, for billing and order fulfilment.

We can only provide the goods and services ordered by you if you provide us with your personal data. For the purpose of providing these services, we collect personal data about you such as your name, address and e-mail address. We may request your phone number to allow us to easily contact you about your order and your payment details will be processed by Paypal. If you choose to like our products using the Facebook buttons then the required information will be transferred to Facebook to allow this to happen, similarly the use of any other methods such as, but not limited to, twitter, google plus, etc will pass the required information to the company in question.

If you sign up to our mailing list, we may use your e-mail address to send you information about our products and services. At any stage you can ask us to stop using your personal data for direct marketing purposes. You can opt out of receiving any marketing communications from us by contacting us with the request using the contact us section of the website.

We will not contact you by any means other than email unless we need to clarify an order that you have placed or are responding to a request for contact from you.

We may disclose your personal data:

- if we sell our business to a third party;
- to our agents and service providers (e.g. providers of web hosting or maintenance services);
- in any other case where we are required to do so by law or if we believe that such action is necessary to prevent fraud or cybercrime or to protect the website or the rights, property or personal safety of any person. We may also disclose aggregate statistics about visitors to our website [customers and sales] in order to describe our services to prospective partners [advertisers, sponsors] and other reputable third parties and for other lawful purposes, but these statistics will include no personally identifiable information.

You should bear in mind that submission of information over the internet is never entirely secure. We cannot guarantee the security of information whilst it is in transit over the internet and any such submission is at your own risk. All we can do is use all our reasonable efforts to safeguard your data and ensure that we maintain a reliable and safe environment to use your data. It is advisable to close your browser when you have finished your user session to help ensure others do not access your personal information if you use a shared computer or a computer in a public place.